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About this guide
This guide is intended for supporting UC San Diego campus space managers participating in Space Information Reviews. It is not comprehensive, but more complete documentation is in development.

A new system and an expanded process
To better manage UC San Diego space resources and provide better information about them (for purchasing, financing, renovating, or leasing) the campus has implemented the FIMS application. Campus space management will evolve to take advantage of the new system, and we hope it helps you be more efficient and productive in your work.

Help and support
Facilities Information Management is an enterprise campus application supported by Campus Planning and the Vice Chancellor of Resource Management and Planning. We have the following web pages that provide descriptions of and links to training, support, and information resources about the FIMS system and the Fall and Spring Space information Reviews:

- [Campus Planning](#) website – department information and contacts
- [Space Management and Planning](#) – Space resources, including:
  - Guidelines for administrative planning and management
  - Instructions and support links for the Fall and Spring Reviews.
  - Links to access FIM and training

Additionally, these and other resource links are embedded within the FIMS application in a “Help” section on the FIMS homepage and in a blue-bordered box to the lower right, “Helpful Information” (Figure 1).

![Figure 1](#)
If you require further assistance with FIMS via in-person, phone, email, or zoom, try these:

- **Kirk Belles**, Campus Planning (858-534-1035) for how to use the FIMS system and floor plan updates.

If you cannot reach Kirk, contact Campus Planning’s Administrative Specialist for a referral to knowledgeable staff within Campus Planning or other campus departments.

- **Sharon Smith**, Campus Planning (858-534-6515)

**Not covered**

To help staff meet the November 15 (Fall) deadline, this guide omits discussion of are several other useful, existing FIMS tools. More tools will be developed over time, and expanded documentation will be in future FIMS guides. Some of the elements currently not covered here:

- Create and allocate clusters
- Assign people
- Create and edit Space Use Agreements for loaned space
- Reserve space for new hires and recruitments
- Create and manage space moves
- Edit and create custom reports

We will be developing more extensive documentation on these and other topics soon, to assist you in using these tools effectively.

**The Spring 2020 Review**

Spring 2020 space review requirements have been modified to align with remote working and reduced to balance with ongoing Covid-19 events and campus Enterprise System Renewal (ESR) deployments (Financial and Human Resources/Payroll).

The Spring 2020 Review focuses on preparing space management information for Fall (floor plans, office layouts, linking payroll and department codes). Additional information is welcome.

**Due Date: June 30, 2020**

Use the [Facilities Information Management (FIM) portal](#) to review these elements:

1. **Required for Spring 2020**
   - Floor Plans - Review your space for correct floor plan geometry and space identifiers.
     1. Include open office workstation layouts to support polylining individual workstations.
     2. Submit CAD, PDF, or descriptions and dimensions. Include space designations, and communicate the corrections to Kirk Belles as soon as possible.

2. **Recommended (optional)**
UCSD Space Review Essentials

- Map Payroll and Space Department – Confirm or provide correlation between Space departments and Payroll codes. This enhances assigning people via the Space Manager tool within FIM. Current known and unknown correlations provided here [link to Map Payroll and Space Departments under “Resources”, above]

3. Not Required (optional)

- Update core space data
  
  1. Space classifications - Review and update each space within your department to ensure that it is classified correctly using the [Space Classification Guidelines](#).  
     - Classify all offices as Open, Modular, or Enclosed  
     - Review and correct workstation counts for these space classes below only.  
       1. 110 - Classroom  
       2. 130 - Seminar Room  
       3. 260 - Class Laboratory  
       4. 261 - Special Class Laboratory  
       5. 270 - Open Laboratory  
       6. 340 - Conference Room  
       7. 650 - Assembly  
       8. 810 - Patient Bedroom - Regular  
       9. 811 - Bedroom - Coronary Care  
      10. 811 - Bedroom - Intensive Care  
      11. 811 - Bedroom - Neonatal Intensive  
      12. 811 - Bedroom - Hemodialysis Care  
      13. 811 - Bedroom - Psychiatric Care  
      14. 811 - Bedroom - Maternity Care  
      15. 811 - Bedroom - Nursery Care  
      16. 811 - Bedroom - Pediatric Care  
      17. 830 - Nurse Station  
      18. 845 - Surgical Labor Room  
      19. 852 - Treatment/Examination - Doctor  
      20. 860 - Diagnostic Service Laboratory  
      21. 9xx - (All residential facilities, excepting service and bathroom area)
  
  2. Department allocations - The designated department should be the one in the room doing the work. If the space is on loan, complete a [Space Use Agreement](#) (login required) to properly record the occupying department.

- Update Cluster allocations – review and update clusters.

- Update Office Occupancy - Add occupants to all academic, administrative and research offices. **Office occupancy information is NOT required for Spring 2020**, but it is encouraged.
  1. All employees (including student employees)
  2. Review and update the correct department allocation for all spaces.
Tips for FIMS efficiency

- **Browsers** - for PC users, we recommend using Blink-based browsers such as Chrome and Edge. Gecko based browsers, notably Firefox, work fine with minor exceptions. We recommend against using the older Internet Explorer (IE) browsers, and currently have no recommendation regarding the Webkit-based Safari (IOS/Apple) browser.

<table>
<thead>
<tr>
<th>Best Browsers</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blink Engine</td>
<td>Best overall, for full utility and consistent interaction with FIMS.</td>
</tr>
<tr>
<td>- Chrome</td>
<td></td>
</tr>
<tr>
<td>- Edge (post 2018)</td>
<td></td>
</tr>
<tr>
<td>Gecko Engine</td>
<td>Works perfectly with minor exceptions. Some chart highlights and drill-down features on native Tririga graphic reports are not available, but will work with the Kurve reports. No need to switch if you favor this browser.</td>
</tr>
<tr>
<td>- Mozilla Firefox</td>
<td></td>
</tr>
<tr>
<td>Webkit (IOS / Apple)</td>
<td></td>
</tr>
<tr>
<td>- Safari</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Discontinued Browsers</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Edge Engine</td>
<td>Microsoft’s terminated in-house attempt to upgrade the older Trident engine. Discontinued 2018. Not recommended.</td>
</tr>
<tr>
<td>- Microsoft Edge 2015-2018</td>
<td></td>
</tr>
<tr>
<td>Trident Engine</td>
<td>Most popular browser until 2012. Many systems/users may still be using these older versions. Discontinued 2015. Not recommended.</td>
</tr>
<tr>
<td>- Internet Explorer 1997-2015</td>
<td></td>
</tr>
</tbody>
</table>

For further details, see IBM’s [Support and Compatibility](https://www.ibm.com/support/) (see “Desktop Client Compatibility”).

- FIMS is primarily popup-based. A wide screen or multiple monitors are preferred.
  - **Make sure your browser allows popups** for [https://ucsd.tririga.com/](https://ucsd.tririga.com/)
    - Clicking links in the system generates popups most of the time. In some cases, “inline” results may be adjusted to show “below” or “right pane.” Most links and forms will generate independent popups, however.
  - **If you are working with a lot of popups** and you return to a list of underlined links, sometimes it seems the popups won’t work. In these cases, check your open browser windows. If a popup is opened underneath the report, table, or list you are working with, that opened popup will remain behind that window and will not be brought to the front. You have to go find it and bring it forward.

- FIMS table rows – when table text is underlined in a table or a list, any/all links in that specific record row take you to that specific record.

- **Use tabular reports for a full detailed list** - start with the space review reports to work with a comprehensive list of your department allocations. Filter the reports in My Reports as needed and click a record to edit your department space.

- **Use floor plans to quickly review and edit** your department space. **Use the “Themes”** under “Menu” to graphically highlight or overlay text details. **Use “Show Details”** on the right and click a room to edit your department space.
Essential FIMS tools
To help you respond to the Review efficiently, we describe FIMS tools that support editing of your department allocations, space classes, and workstation counts (for a limited set of space classes, listed above), and how to use them.

Tabular reports supporting the Space Review
Useful reports are in both My Reports as well as throughout the FIM portal.

My Reports
We’ve given you three FIMS reports in your My Reports section to support you in your Fall 2019 Review. Run these reports by clicking the green icon in front of the report. These can be found here, in the My Reports tab of the My Reports section (Figure 2):

Within the “My Reports” Section of “My Reports,” you will find three useful reports (Figure 3):

1. **Space Review - Responsible Department Allocations** - Filter for your department allocations
2. **Space Review - Workstation Counts Required** - Filter for your department’s spaces that require station counts.
3. **Space Review - Workstation Counts Required - Zero** - Filter for your department’s spaces that require station counts, and which currently have no station counts recorded
FIM Reports
The FIM portal has several other reports embedded throughout the portal on the Home, Portfolio, and Space pages, as well as more additional reports in the “Community” section of “My Reports.”

Table control orientation
The table controls are typical of all tables throughout FIMS. Knowing these is extremely useful for understanding and using FIMS. See Figures 4 and 5.

Table controls, upper left
1. Use the forward and backward buttons or the page number field at the upper left to page through the results.
2. Results: the report will provide the total count of records at the upper left.
3. Filter by typing in any white box below the table headers and hit “Enter” to apply the criteria. The criteria can be cleared by using backspace/delete until the text is gone, and hitting “Enter.”
4. The links above the filter boxes can be used to apply or remove filter criteria, too.
5. More complex filters may be available, depending on the table and the context.

Table controls, upper right
1. Add to Bookmarks allows you to bookmark items for easy return to the report.
2. Export – to export tabular data into Excel. In some cases, “Export” appears as an underlined link next to the filter links.
3. Visible records per page - a box may appear that can change the number of records appearing on each report page. Generally, choosing a larger number of records will reduce performance.
4. Linking to forms - each row within any table that is filled with underlined links, will navigate you that record. It may be a form, or simply a viewable record, depending on your user group.
Space Form essentials

All FIMS forms have tabs across the top and sections on each tab. The tabs may be opened or closed by clicking the +/- in front of the section name. The opened and closed states will be preserved as you log in and out of the system. See Figure 6.

Find a Space record from a report

1. Go to My Reports section
2. My Reports tab in My Reports section
3. Run Space Review – Responsible Department Allocations
4. Click the any link in the appropriate row

Figure 6
Space form orientation

Figure 7

Each space has a unique ID and is divided into tabs and sections (Figure 7).

1. The upper left tells you what business object you are viewing (Space) and which one it is (440005).
2. The General tab is where you edit your space information.
3. The Graphic tab takes you to a floor plan and highlights the space you were reviewing.
4. The location Hierarchy Path in the General section on the General tab is where you can confirm the specific space record’s Campus \ Neighborhood \ Building \ Floor location.
5. Use the Current Use Space Classification section to edit the space class.
6. Use the Responsible Department Allocation section
Draft space record status – upper right
To edit, space records must be in “Draft” status. This is indicated by the Activate, Save, Save & Close, More, and X buttons to the upper right (Figure 8). When the record is in Draft status, you will be able to make necessary changes.

Active space record status – upper right
When the space record is in “Active” status, you cannot edit the space form. This is indicated by the presence of the Revise, More, and X buttons. Clicking “Revise” reverts the record to “Draft” status (Figure 9)

Edit the space class via space form
The space class steps are shown in Figure 10, below.

Under “Current Use Space Classification”
1. Select “Find”
2. Choose correct class
3. Click “OK”
4. Click “Save”

NOTE: For space classes that require workstation counts, open the Responsible Department Allocation section and scroll to the right to update the workstations.
Edit responsible department allocation via space form

The steps to select a department in the allocation section after clicking “Find” are shown below.

1. Select “Find” (not shown above, hidden by list in Figure 11)
2. Choose correct department(s)
3. Click “OK”
4. Click “Save”

NOTE: Department allocations may be shared. Additional department allocations will automatically be prorated equally, unless overridden (using “*Override” fields). Removed allocations will automatically be adjusted for all allocations that are not overridden.
Edit workstation counts and/or override allocation percent for certain space classes

In the Responsible Department Allocation section, for certain space classes ...
Cluster allocations
“Cluster” refers to grouped activity below the department level, usually associated with research efforts.

Create a new cluster
See Figure 13.

Figure 13
1. Navigate to the “Cluster” section
2. Click “Add”
3. Fill out the required information
   a. Type the name of the cluster – unique to the entire campus, no duplicate names
   b. Search and select the correct responsible department – Required.
   c. Search and select the correct responsible person - A single person may be the responsible person for many clusters.
Edit cluster allocations

The steps to select a department in the allocation section after clicking “Find” are shown below (Figure 14). Cluster allocations are independent of department allocations.

![Figure 14](image)

Under “Cluster Allocations”
1. Select “Find”
2. Choose correct cluster(s)
3. Click “OK”
4. Click “Save”

NOTE: Cluster allocations may be shared. Additional cluster allocations will automatically be prorated equally, unless overridden (using “*Override” fields). Removed allocations will automatically be adjusted for all allocations that are not overridden.
Floor plan essentials

3 ways to find floor plan viewers

The viewers are the best place to start for a quick review and spot-check. Easily correct the information by using the “Show Details” button. Floor plans may be found in a variety of ways:

Floor plans in the Space form

1. Choose the Graphic tab (Figure 15).

Floor plans in the Floor portfolio

1. Select Portfolio
2. Select Floors
3. Click any link in the desired record row

Figure 15

Figure 16
Multiple floor plans in a building - Find Space*

This tool is currently only available for data editors, but we are in the process of turning it on for data consumers.

This tool allows the user to easily navigate within different floors in a building while viewing, making reports, editing, or exporting.

1. Go to the Space Tab (Figure 17)
2. Select “Find Space**”

*To be renamed “Explore floor plans and maps.”

1. Enter or select a building and/or city
2. Select a building
3. Click “Locate
4. Use the pull down list to choose other floors and reports within the building
Using the Floor Plan Viewer
Controls are above and below the viewer.

The viewer menu – upper left
“Menu” offers ability to export, view layer elements, make reports, and change the legend visibility and scale. See Figure 19.

1. **Export** – export what you see in your viewer window
   a. Choose PDF or PNG (see Figure 20, left)
2. **Layer Manager** – chose background drawing elements to turn on/off
3. **Theme** – groups a Label and graphic highlighted Report
4. **Labels** – can be changed independent of Theme and Report
5. **Report** – can be changed independent of Theme and Label
6. **Preferences** – alters visibility and size of the table legend (Figures 19, 21)
   a. Display
   b. Scale

**Viewer mouse behavior – upper right**

1. **Select** a single item at a time. Select “On” or “Off” by clicking a chosen item. Useful for Space Manager Tool.
2. **Select Window** or multi-select. Useful for Space Manager Tool.
3. **Clear Selections** to remove all selections. Useful for Space Manager Tool.
4. **USE Show Details** – This is very useful for editing Space forms from the floor plan. View your floor plan, select the “Show Details” button (Figure 23), then click any space to edit.
   a. Click room
5. **Move** – push image around in the viewer window.
6. **Zoom Controls** – zoom in, zoom out, zoom window, fit view (zoom extents).